

CASE STUDY

University of Maryland Increases Levels of Clean While Decreasing Costs



Quality Tools for Smart Cleaning™



LOCATION:

College Park, Maryland

FACILITY TYPE:

Public University

FACILITY SIZE:

5.4M sq. ft.

SOLUTION:

Team Cleaning,
RestroomR_x™



RestroomR_x™
Cleaning Specialist
System Complete - 32 Qt.
Part No.: RRSPL

Fast facts about The University of Maryland's Building Services Team:

- Responsible for 94 buildings, 5.4+ million square feet
- Includes 550 classrooms and lecture halls and 921 restrooms that include more than 4,600 fixtures
- Cleaned and disinfected daily by a staff of 187 housekeepers
- Faced with a headcount reduction of 100 full-time employees, the team was challenged to do more with less

Solution:

- Implemented "Team Cleaning" approach for cleaning consistency and enhanced speed
- Standardized contract and ordering process to gain efficiency and quality
- Implemented 100 Unger RestroomR_x™ systems, beginning in summer 2017
- Introduced Unger Stingray® for indoor glass cleaning needs to eliminate ladders



Results:

- No decrease in quality of cleanliness despite losing 100 full-time employees from the custodial staff
- Top inspection ratings in housekeeping in Sightlines study, exceeding the average score of peer Big Ten Schools
- GS-42 recertified, the Green Seal Standard for Commercial and Institutional Cleaning Services
- Housekeeping staff has the tools and processes to help them do their jobs more safely and efficiently

"This is one of the best products I have seen for getting a true clean and has increased our standard of cleaning across the campus."

- Byron Coleman, Operations Manager, Building Services