## **CUSTOMER TESTIMONIAL**

## Roy M. Harris



## Cleaning Services Specialist Killeen Independent School District



LOCATION: Killeen, Texas

**FACILITY TYPE:** 

**Independent School System** 

**SYSTEM SIZE:** 

53 Schools

**SOLUTION:** 

Unger Excella<sup>™</sup>



"I serve our school district as the Cleaning Services Specialist. My responsibilities include managing 354 custodial employees and maintaining 32 elementary schools, 11 middle schools, 6 high schools and 4 special campuses. After using the mop, bucket and wringer system to apply floor finish to our floors over the last 34 years, I'm delighted to inform you of my team's extraordinary appreciation of the Unger Excella™ Floor Finishing Kit.

Over the past six months we've tried multiple backpack finishing systems and none of them met our expectations like the Unger Excella™ has. Our employees and I have such great admiration for this system. The Unger Excella™ Floor Finishing Kit eliminates the need for mops, buckets and wringers

while allowing for a drip free wax application. The kit enables us to finish floors in classrooms without having to remove all of the furniture from it. The system allows us to restore or burnish and re-coat our floors instead of stripping multiple coats of finish. The coats of finish are evenly thin, so drying time between coats are cut in half or less, allowing for reduction in labor. We're able to completely finish floors and have time left for others tasks, opposed to the long waiting periods of drying time.

Our team no longer suffers from painful backs, arms or wrists from swinging the heavy wax filled mops/applicators. The ergonomics of the handle has proven to attract some of my smaller employees "The drying time between finishing coats are cut in half, or less. We're able to completely finish floors and have time left for other tasks instead of long waiting periods of drying time!"

because they no longer go home with muscle fatigue and body aches, resulting in a tremendous overall increase in productivity. The Unger Excella<sup>™</sup> has also simplified employee training in floor finish application.

On behalf of our department and the Killeen Independent School District, we say "Thank You" for introducing us to such a fine piece of equipment that has proven to make our job more efficient and the results are immaculate."

- Roy M. Harris